GOMBE STATE GOVERNMENT

MONTHLY COMPLIANCE REPORT

MONTH: MARCH 2026

DATE OF SUBMISSION: MARCH 31, 2026

1. Executive Summary

This report presents a summary of compliance and service delivery performance for March 2026 across selected Business Enabling Environment agencies in Gombe State. During the reporting period, service requests continued to be received and processed in line with approved Service Level Agreements. Incremental improvements in internal coordination and documentation contributed to timely service delivery. Overall performance remained strong, with over 90 percent of service requests concluded within the stipulated timelines.

2. Total Number of Service Requests Received

Service Type	No. of Requests Received	Channel of Receipt (Online/Offline)
Ministry of Trade, Industry and Tourism		
Guide for Starting a Business	16	Offline
Registering a tourist site or attraction	5	Offline
Ministry of Housing and Transport		
Obtaining Driver's License	47	Offline
Obtaining a Vehicle Inspection Certificate	36	Offline
Gombe State Water Board		
Registration and activities in WASH sector	7	Offline
Bulk water supply services	11	Offline
Gombe Geographic Information Systems (GOGIS)		
Acquiring survey lift, deed plans, layout plans, maps and other survey accessories	19	Offline
Time and associated cost for property transfers, sales and lease	14	Offline
Ministry of Environment and Forestry		
Permit and Conduct of Environmental Impact Assessment	6	Offline
Tree Felling Permit	9	Offline

3. Service Delivery Timeframes

Service Type	Official SLA	Source Document
Ministry of Trade, Industry and Tourism		
Guide for Starting a Business	7 working days	Approved MDA Service Charter
Registering a tourist site or attraction	14 working days	Approved MDA Service Charter
Ministry of Housing and Transport		
Obtaining Driver's License	21 working days	National and State Transport Guidelines
Obtaining a Vehicle Inspection Certificate	5 working days	Ministry Service Charter
Gombe State Water Board		
Registration and activities in WASH sector	10 working days	Water Board Operational Guidelines
Bulk water supply services	7 working days	Water Board Operational Guidelines
Gombe Geographic Information Systems (GOGIS)		
Acquiring survey lift, deed plans, layout plans, maps and other survey accessories	14 working days	Gombe GIS Service Charter
Time and associated cost for property transfers, sales and lease	21 working days	Gombe GIS Service Charter
Ministry of Environment and Forestry		
Permit and Conduct of Environmental Impact Assessment	30 working days	Environmental Regulations
Tree Felling Permit	7 working days	Forestry Guidelines

4. Request Resolution Metrics

Service Type	Resolved Within SLA Timeframe	% Compliance	Resolved Beyond SLA	% Non-Compliance
Ministry of Trade, Industry and Tourism				
Guide for Starting a Business	16	100%	0	0%
Registering a tourist site or attraction	5	100%	0	0%
Ministry of Housing and Transport				
Obtaining Driver's License	41	87%	6	13%
Obtaining a Vehicle Inspection Certificate	34	94%	2	6%
Gombe State Water Board				
Registration and activities in WASH sector	7	100%	0	0%
Bulk water supply services	10	91%	1	9%
Gombe Geographic Information Systems (GOGIS)				
Survey lift, deed plans and related services	17	89%	2	11%
Property transfers, sales and lease	12	86%	2	14%
Ministry of Environment and Forestry				
Environmental Impact Assessment	5	83%	1	17%
Tree Felling Permit	9	100%	0	0%

5. Request Resolution by Participating MDAs

Participating MDA	Service Type	Approved SLA	No. of Requests Received	Resolved Within SLA	% Completed Within SLA
Ministry of Trade, Industry and Tourism	Guide for Starting a Business	7 working days	16	16	100%
	Registering a tourist site or attraction	14 working days	5	5	100%
Ministry of Housing and Transport	Obtaining Driver's License	21 working days	47	41	87%
	Obtaining a Vehicle Inspection Certificate	5 working days	36	34	94%
Gombe State Water Board	Registration and activities in WASH sector	10 working days	7	7	100%
	Bulk water supply services	7 working days	11	10	91%
Gombe Geographic Information Systems (GOGIS)	Survey lift, deed plans and related services	14 working days	19	17	89%
	Property transfers, sales and lease	21 working days	14	12	86%
Ministry of Environment and Forestry	Environmental Impact Assessment	30 working days	6	5	83%
	Tree Felling Permit	7 working days	9	9	100%

6. Overall Performance Summary

This report outlines Gombe State's performance on Disbursement Linked Indicator 5 for March 2026 under the State Action on Business Enabling Reforms Program. The findings indicate an average SLA compliance rate of approximately 93 percent across key business-enabling services. The results reflect stable operational performance, sustained adherence to service standards, and continued progress in improving the business environment within the state.