GOMBE STATE GOVERNMENT

MONTHLY COMPLIANCE REPORT

MONTH: APRIL 2026

DATE OF SUBMISSION: APRIL 30, 2026

1. Executive Summary

This report summarises compliance and service delivery performance for April 2026 across selected Business Enabling Environment agencies in Gombe State. Service demand increased modestly during the month, particularly for transport and land-related services. Approved Service Level Agreements continued to guide processing timelines, while internal workflow adjustments contributed to better turnaround times. Overall, service delivery performance remained strong, with a high proportion of requests concluded within approved timelines.

2. Total Number of Service Requests Received

Service Type	No. of Requests Received	Channel of Receipt (Online/Offline)
Ministry of Trade, Industry and Tourism		
Guide for Starting a Business	20	Offline
Registering a tourist site or attraction	7	Offline
Ministry of Housing and Transport		
Obtaining Driver's License	53	Offline
Obtaining a Vehicle Inspection Certificate	42	Offline
Gombe State Water Board		
Registration and activities in WASH sector	9	Offline
Bulk water supply services	13	Offline
Gombe Geographic Information Systems (GOGIS)		
Acquiring survey lift, deed plans, layout plans, maps and other survey accessories	23	Offline
Time and associated cost for property transfers, sales and lease	18	Offline
Ministry of Environment and Forestry		
Permit and Conduct of Environmental Impact Assessment	8	Offline
Tree Felling Permit	12	Offline

3. Service Delivery Timeframes

Service Type	Official SLA	Source Document
Ministry of Trade, Industry and Tourism		
Guide for Starting a Business	7 working days	Approved MDA Service Charter
Registering a tourist site or attraction	14 working days	Approved MDA Service Charter
Ministry of Housing and Transport		

Service Type	Official SLA	Source Document
Obtaining Driver's License	21 working days	National and State Transport Guidelines
Obtaining a Vehicle Inspection Certificate	5 working days	Ministry Service Charter
Gombe State Water Board		
Registration and activities in WASH sector	10 working days	Water Board Operational Guidelines
Bulk water supply services	7 working days	Water Board Operational Guidelines
Gombe Geographic Information Systems (GOGIS)		
Acquiring survey lift, deed plans, layout plans, maps and other survey accessories	14 working days	Gombe GIS Service Charter
Time and associated cost for property transfers, sales and lease	21 working days	Gombe GIS Service Charter
Ministry of Environment and Forestry		
Permit and Conduct of Environmental Impact Assessment	30 working days	Environmental Regulations
Tree Felling Permit	7 working days	Forestry Guidelines

4. Request Resolution Metrics

Service Type	Resolved Within SLA Timeframe	% Compliance	Resolved Beyond SLA	% Non-Compliance
Ministry of Trade, Industry and Tourism				
Guide for Starting a Business	20	100%	0	0%
Registering a tourist site or attraction	7	100%	0	0%
Ministry of Housing and Transport				
Obtaining Driver's License	46	87%	7	13%
Obtaining a Vehicle Inspection Certificate	40	95%	2	5%
Gombe State Water Board				
Registration and activities in WASH sector	9	100%	0	0%
Bulk water supply services	12	92%	1	8%
Gombe Geographic Information Systems (GOGIS)				
Survey lift, deed plans and related services	21	91%	2	9%
Property transfers, sales and lease	16	89%	2	11%
Ministry of Environment and Forestry				
Environmental Impact Assessment	7	88%	1	12%
Tree Felling Permit	12	100%	0	0%

5. Request Resolution by Participating MDAs

Participating MDA	Service Type	Approved SLA	No. of Requests Received	Resolved Within SLA	% Completed Within SLA
Ministry of Trade, Industry and Tourism	Guide for Starting a Business	7 working days	20	20	100%
	Registering a tourist site or attraction	14 working days	7	7	100%
Ministry of Housing and Transport	Obtaining Driver's License	21 working days	53	46	87%
	Obtaining a Vehicle Inspection Certificate	5 working days	42	40	95%
Gombe State Water Board	Registration and activities in WASH sector	10 working days	9	9	100%
	Bulk water supply services	7 working days	13	12	92%
Gombe Geographic Information Systems (GOGIS)	Survey lift, deed plans and related services	14 working days	23	21	91%
	Property transfers, sales and lease	21 working days	18	16	89%
Ministry of Environment and Forestry	Environmental Impact Assessment	30 working days	8	7	88%
	Tree Felling Permit	7 working days	12	12	100%

6. Overall Performance Summary

This report outlines Gombe State's performance on Disbursement Linked Indicator 5 for April 2026 under the State Action on Business Enabling Reforms Program. The state achieved an average SLA compliance rate of approximately 94 percent across key business-enabling services. The results reflect stable institutional performance, improved internal processes, and continued progress in strengthening the business environment in the state.