GOMBE STATE GOVERNMENT

MONTHLY COMPLIANCE REPORT

MONTH: MAY 2026

DATE OF SUBMISSION: MAY 31, 2026

1. Executive Summary

This report presents a summary of compliance and service delivery performance for May 2026 across selected Business Enabling Environment agencies in Gombe State. Service demand remained stable during the month, with continued growth in transport, land administration, and environmental permitting services. Adherence to approved Service Level Agreements was sustained through improved internal coordination and routine monitoring. Overall, service delivery outcomes remained strong, with most requests concluded within the approved timelines.

2. Total Number of Service Requests Received

Service Type	No. of Requests Received	Channel of Receipt (Online/Offline)
Ministry of Trade, Industry and Tourism		
Guide for Starting a Business	22	Offline
Registering a tourist site or attraction	8	Offline
Ministry of Housing and Transport		
Obtaining Driver's License	55	Offline
Obtaining a Vehicle Inspection Certificate	44	Offline
Gombe State Water Board		
Registration and activities in WASH sector	10	Offline
Bulk water supply services	14	Offline
Gombe Geographic Information Systems (GOGIS)		
Acquiring survey lift, deed plans, layout plans, maps and other survey accessories	20	Offline
Time and associated cost for property transfers, sales and lease	20	Offline
Ministry of Environment and Forestry		
Permit and Conduct of Environmental Impact Assessment	9	Offline
Tree Felling Permit	14	Offline

3. Service Delivery Timeframes

Service Type	Official SLA	Source Document
Ministry of Trade, Industry and Tourism		
Guide for Starting a Business	7 working days	Approved MDA Service Charter
Registering a tourist site or attraction	14 working days	Approved MDA Service Charter

Service Type	Official SLA	Source Document
Ministry of Housing and Transport		
Obtaining Driver’s License	21 working days	National and State Transport Guidelines
Obtaining a Vehicle Inspection Certificate	5 working days	Ministry Service Charter
Gombe State Water Board		
Registration and activities in WASH sector	10 working days	Water Board Operational Guidelines
Bulk water supply services	7 working days	Water Board Operational Guidelines
Gombe Geographic Information Systems (GOGIS)		
Acquiring survey lift, deed plans, layout plans, maps and other survey accessories	14 working days	Gombe GIS Service Charter
Time and associated cost for property transfers, sales and lease	21 working days	Gombe GIS Service Charter
Ministry of Environment and Forestry		
Permit and Conduct of Environmental Impact Assessment	30 working days	Environmental Regulations
Tree Felling Permit	7 working days	Forestry Guidelines

4. Request Resolution Metrics

Service Type	Resolved Within SLA Timeframe	% Compliance	Resolved Beyond SLA	% Non-Compliance
Ministry of Trade, Industry and Tourism				
Guide for Starting a Business	22	100%	0	0%
Registering a tourist site or attraction	8	100%	0	0%
Ministry of Housing and Transport				
Obtaining Driver’s License	49	89%	6	11%
Obtaining a Vehicle Inspection Certificate	42	95%	2	5%
Gombe State Water Board				
Registration and activities in WASH sector	10	100%	0	0%
Bulk water supply services	13	93%	1	7%
Gombe Geographic Information Systems (GOGIS)				
Survey lift, deed plans and related services	18	90%	2	10%
Property transfers, sales and lease	18	90%	2	10%
Ministry of Environment and Forestry				
Environmental Impact Assessment	8	89%	1	11%
Tree Felling Permit	14	100%	0	0%

5. Request Resolution by Participating MDAs

Participating MDA	Service Type	Approved SLA	No. of Requests Received	Resolved Within SLA	% Completed Within SLA
Ministry of Trade, Industry and Tourism	Guide for Starting a Business	7 working days	22	22	100%
	Registering a tourist site or attraction	14 working days	8	8	100%
Ministry of Housing and Transport	Obtaining Driver's License	21 working days	55	49	89%
	Obtaining a Vehicle Inspection Certificate	5 working days	44	42	95%
Gombe State Water Board	Registration and activities in WASH sector	10 working days	10	10	100%
	Bulk water supply services	7 working days	14	13	93%
Gombe Geographic Information Systems (GOGIS)	Survey lift, deed plans and related services	14 working days	20	18	90%
	Property transfers, sales and lease	21 working days	20	18	90%
Ministry of Environment and Forestry	Environmental Impact Assessment	30 working days	9	8	89%
	Tree Felling Permit	7 working days	14	14	100%

6. Overall Performance Summary

This report presents Gombe State's performance on Disbursement Linked Indicator 5 for May 2026 under the State Action on Business Enabling Reforms Program. The state recorded an average SLA compliance rate of approximately 95 percent across key business-enabling services. The results reflect consistent adherence to service standards, gradual improvements in turnaround time, and sustained progress in improving the business environment in Gombe State.