GOMBE STATE GOVERNMENT

MONTHLY COMPLIANCE REPORT

MONTH: JUNE 2026

DATE OF SUBMISSION: JUNE 30, 2026

1. Executive Summary

This report presents a summary of compliance and service delivery performance for June 2026 across selected Business Enabling Environment agencies in Gombe State. Service demand remained steady during the month, with moderate activity in transport, land administration, and environmental services. Approved Service Level Agreements continued to guide processing timelines, while routine supervision and internal reviews helped sustain timely service delivery. Overall performance remained strong, with a high proportion of requests resolved within approved timeframes.

2. Total Number of Service Requests Received

Service Type	No. of Requests Received	Channel of Receipt (Online/Offline)
Ministry of Trade, Industry and Tourism		
Guide for Starting a Business	21	Offline
Registering a tourist site or attraction	7	Offline
Ministry of Housing and Transport		
Obtaining Driver's License	52	Offline
Obtaining a Vehicle Inspection Certificate	43	Offline
Gombe State Water Board		
Registration and activities in WASH sector	10	Offline
Bulk water supply services	15	Offline
Gombe Geographic Information Systems (GOGIS)		
Acquiring survey lift, deed plans, layout plans, maps and other survey accessories	24	Offline
Time and associated cost for property transfers, sales and lease	19	Offline
Ministry of Environment and Forestry		
Permit and Conduct of Environmental Impact Assessment	9	Offline
Tree Felling Permit	13	Offline

3. Service Delivery Timeframes

Service Type	Official SLA	Source Document
Ministry of Trade, Industry and Tourism		
Guide for Starting a Business	7 working days	Approved MDA Service Charter
Registering a tourist site or attraction	14 working days	Approved MDA Service Charter

Service Type	Official SLA	Source Document
Ministry of Housing and Transport		
Obtaining Driver’s License	21 working days	National and State Transport Guidelines
Obtaining a Vehicle Inspection Certificate	5 working days	Ministry Service Charter
Gombe State Water Board		
Registration and activities in WASH sector	10 working days	Water Board Operational Guidelines
Bulk water supply services	7 working days	Water Board Operational Guidelines
Gombe Geographic Information Systems (GOGIS)		
Acquiring survey lift, deed plans, layout plans, maps and other survey accessories	14 working days	Gombe GIS Service Charter
Time and associated cost for property transfers, sales and lease	21 working days	Gombe GIS Service Charter
Ministry of Environment and Forestry		
Permit and Conduct of Environmental Impact Assessment	30 working days	Environmental Regulations
Tree Felling Permit	7 working days	Forestry Guidelines

4. Request Resolution Metrics

Service Type	Resolved Within SLA Timeframe	% Compliance	Resolved Beyond SLA	% Non-Compliance
Ministry of Trade, Industry and Tourism				
Guide for Starting a Business	21	100%	0	0%
Registering a tourist site or attraction	7	100%	0	0%
Ministry of Housing and Transport				
Obtaining Driver’s License	46	88%	6	12%
Obtaining a Vehicle Inspection Certificate	41	95%	2	5%
Gombe State Water Board				
Registration and activities in WASH sector	10	100%	0	0%
Bulk water supply services	14	93%	1	7%
Gombe Geographic Information Systems (GOGIS)				
Survey lift, deed plans and related services	22	92%	2	8%
Property transfers, sales and lease	17	89%	2	11%
Ministry of Environment and Forestry				
Environmental Impact Assessment	8	89%	1	11%
Tree Felling Permit	13	100%	0	0%

5. Request Resolution by Participating MDAs

Participating MDA	Service Type	Approved SLA	No. of Requests Received	Resolved Within SLA	% Completed Within SLA
Ministry of Trade, Industry and Tourism	Guide for Starting a Business	7 working days	21	21	100%
	Registering a tourist site or attraction	14 working days	7	7	100%
Ministry of Housing and Transport	Obtaining Driver's License	21 working days	52	46	88%
	Obtaining a Vehicle Inspection Certificate	5 working days	43	41	95%
Gombe State Water Board	Registration and activities in WASH sector	10 working days	10	10	100%
	Bulk water supply services	7 working days	15	14	93%
Gombe Geographic Information Systems (GOGIS)	Survey lift, deed plans and related services	14 working days	24	22	92%
	Property transfers, sales and lease	21 working days	19	17	89%
Ministry of Environment and Forestry	Environmental Impact Assessment	30 working days	9	8	89%
	Tree Felling Permit	7 working days	13	13	100%

6. Overall Performance Summary

This report outlines Gombe State's performance on Disbursement Linked Indicator 5 for June 2026 under the State Action on Business Enabling Reforms Program. The state achieved an average SLA compliance rate of approximately 95 percent across key business-enabling services. The results demonstrate sustained service delivery standards and stable institutional performance during the mid-year period.