GOMBE STATE GOVERNMENT

MONTHLY COMPLIANCE REPORT

MONTH: AUGUST 2026

DATE OF SUBMISSION: AUGUST 31, 2026

1. Executive Summary

This report summarises compliance and service delivery performance for August 2026 across selected Business Enabling Environment agencies in Gombe State. Service requests remained steady, with moderate increases in transport, land, and environmental services. Approved Service Level Agreements continued to guide processing timelines, while ongoing monitoring and workflow improvements supported timely service delivery. Overall performance remained strong, with most requests resolved within the stipulated timelines.

2. Total Number of Service Requests Received

Service Type	No. of Requests Received	Channel of Receipt (Online/Offline)
Ministry of Trade, Industry and Tourism		
Guide for Starting a Business	24	Offline
Registering a tourist site or attraction	9	Offline
Ministry of Housing and Transport		
Obtaining Driver's License	60	Offline
Obtaining a Vehicle Inspection Certificate	48	Offline
Gombe State Water Board		
Registration and activities in WASH sector	12	Offline
Bulk water supply services	17	Offline
Gombe Geographic Information Systems (GOGIS)		
Acquiring survey lift, deed plans, layout plans, maps and other survey accessories	23	Offline
Time and associated cost for property transfers, sales and lease	22	Offline
Ministry of Environment and Forestry		
Permit and Conduct of Environmental Impact Assessment	11	Offline
Tree Felling Permit	16	Offline

3. Service Delivery Timeframes

Service Type	Official SLA	Source Document
Ministry of Trade, Industry and Tourism		
Guide for Starting a Business	7 working days	Approved MDA Service Charter
Registering a tourist site or attraction	14 working days	Approved MDA Service Charter
Ministry of Housing and Transport		

Service Type	Official SLA	Source Document
Obtaining Driver's License	21 working days	National and State Transport Guidelines
Obtaining a Vehicle Inspection Certificate	5 working days	Ministry Service Charter
Gombe State Water Board		
Registration and activities in WASH sector	10 working days	Water Board Operational Guidelines
Bulk water supply services	7 working days	Water Board Operational Guidelines
Gombe Geographic Information Systems (GOGIS)		
Acquiring survey lift, deed plans, layout plans, maps and other survey accessories	14 working days	Gombe GIS Service Charter
Time and associated cost for property transfers, sales and lease	21 working days	Gombe GIS Service Charter
Ministry of Environment and Forestry		
Permit and Conduct of Environmental Impact Assessment	30 working days	Environmental Regulations
Tree Felling Permit	7 working days	Forestry Guidelines

4. Request Resolution Metrics

Service Type	Resolved Within SLA Timeframe	% Compliance	Resolved Beyond SLA	% Non-Compliance
Ministry of Trade, Industry and Tourism				
Guide for Starting a Business	24	100%	0	0%
Registering a tourist site or attraction	9	100%	0	0%
Ministry of Housing and Transport				
Obtaining Driver's License	53	88%	7	12%
Obtaining a Vehicle Inspection Certificate	46	96%	2	4%
Gombe State Water Board				
Registration and activities in WASH sector	12	100%	0	0%
Bulk water supply services	16	94%	1	6%
Gombe Geographic Information Systems (GOGIS)				
Survey lift, deed plans and related services	21	91%	2	9%
Property transfers, sales and lease	20	91%	2	9%
Ministry of Environment and Forestry				
Environmental Impact Assessment	10	91%	1	9%
Tree Felling Permit	16	100%	0	0%

5. Request Resolution by Participating MDAs

Participating MDA	Service Type	Approved SLA	No. of Requests Received	Resolved Within SLA	% Completed Within SLA
Ministry of Trade, Industry and Tourism	Guide for Starting a Business	7 working days	24	24	100%
	Registering a tourist site or attraction	14 working days	9	9	100%
Ministry of Housing and Transport	Obtaining Driver's License	21 working days	60	53	88%
	Obtaining a Vehicle Inspection Certificate	5 working days	48	46	96%
Gombe State Water Board	Registration and activities in WASH sector	10 working days	12	12	100%
	Bulk water supply services	7 working days	17	16	94%
Gombe Geographic Information Systems (GOGIS)	Survey lift, deed plans and related services	14 working days	23	21	91%
	Property transfers, sales and lease	21 working days	22	20	91%
Ministry of Environment and Forestry	Environmental Impact Assessment	30 working days	11	10	91%
	Tree Felling Permit	7 working days	16	16	100%

6. Overall Performance Summary

This report presents Gombe State's performance on Disbursement Linked Indicator 5 for August 2026 under the State Action on Business Enabling Reforms Program. The state achieved an average SLA compliance rate of approximately 95 percent across key business-enabling services. The results reflect sustained adherence to service standards, stable institutional performance, and continued improvement in business service delivery.